

Denise Anderson: Welcome to the HIV-MHRC Webinar! If you call in by phone, please mute your computer speakers to avoid echoes. You can press *6 to mute or "un-mute" your phone line.

Lauresa Washington 2: Dear Audience, This webinar is being recorded and will be uploaded to the TARGET Center with supporting slides.

Tracy: Does a provider have to meet all of the characteristics of a medical home that was described or can they have just some of the characteristics?

Denise Anderson: Depending on the accrediting body, NCQA recognition offers three levels of recognition.

Lauresa Washington 2: To Tracy and others: If a practice can demonstrate that it provides whole person care and meets the other elements of the joint principles for most of its patients (at least 75%) it can be eligible for PCMH recognition by NCQA even if its not a traditional primary care practice.

Tracy: Most of its patients? All patients served by the organization or only HIV patients?

Lauresa Washington 2: All of the patients. The recognition is not exclusive to the disease.