

Consumers: Involvement in Unmet Need by Engaging Others in Care (Parts A & B)

Technical Assistance for the Ryan White HIV/AIDS Program



Overview

“Linking Individuals Into Needed Care” (Consumer LINC) disseminates and supports the implementation of models and strategies that involve Ryan White consumers in linking other PLWHA -- aware as well as unaware of their HIV-positive status -- into primary medical care and other needed services. Mosaica works with Part A and Part B grantees, planning bodies, consumers, and providers.

The Consumer LINC Program provides EMAs, TGAs, and States with four broad strategies for engaging consumers in activities that will reduce the number of clients who are lost to care. Consumer LINC provides training to PLWHA and other planning body members, as well as Ryan White provider staff and volunteers, to help them assess their systems of care and capacities, choose the right strategies, and implement them successfully.

National Cooperative Agreement

TA Partner

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Project Period

September 1, 2008 to
August 31, 2011



Major Activities – Year 3 of 3 – 2010–2011

¶ Develop documented strategies involving consumers as volunteers and staff to link other PLWHA to care, and develop a training curriculum, using Working Group and HRSA staff input.

¶ Provide intensive training and TA to selected Part A and Part B programs on effective engagement in care models, targeting consumer groups, planning bodies, grantees, and providers. Services are tailored to local needs and typically include (1) baseline data collection and planning, (2) initial inter-

program training for knowledge building and decision making, (3) leadership mobilization and trainer training for consumers, and (4) follow-up TA.

¶ Less intensive assistance is provided to additional Part A and B grantees with limited needs. In addition, models/methods for engagement in care will be disseminated widely to all Ryan White programs through the Mosaica Web site and Webinars for distance learning and information sharing.

Accomplishments

¶ Provided institute training on selecting and implementing appropriate strategies to reduce the rate of clients lost to care; 85 people from Part A and Part B programs attended.

¶ Provided 2 Webinars on “Understanding and Refining the System of Care.”