

Data: TA for the RSR (Client Level Data)

Technical Assistance for the Ryan White HIV/AIDS Program



Overview

The Sphere Institute Training and Technical Assistance (TTA) Team provides help to Ryan White grantees in the transition from aggregate to individual client-level data collection under the Ryan White Services Report (RSR). TTA Team members are part of the RSR Triage Group that insures education of project officers and consistency in the RSR process. This work is done by a team including staff of SPHERE and Abt Associates. The TTA Team works with grantees and providers to strengthen their ability to collect unduplicated, valid, and reliable client-level demographic, service, and clinical outcome data that meets RSR system requirements for timely twice-yearly reporting to HAB.

Major Activities – Year 2 of 3 – 2009–2010

Sphere TTA under this three-year cooperative agreement is tailored to the unique needs of grantees that may be using one of four data system types, including: major IT systems; commercial electronic health record or other clinical management systems; custom, agency-specific systems; or paper or spreadsheet-based systems. The TTA Team will:

- ¶ Follow-up with grantees and providers that show major challenges with their RSR reporting and provide necessary TA.
- ¶ Provide grantee-specific onsite training and TA related to data collection issues including: Web based trainings on RSR and facilitation of peer-to-peer TA on the RSR.

- ¶ Provide on-line TTA materials including: answers to frequently asked questions (FAQ); links to HAB and HAB partner TA resources; event announcements; and RSR system project updates to grantee listservs.
- ¶ Address requests for individualized and group assistance.
- ¶ Convene in-person presentations at meetings attended by grantees, such as HAB-sponsored and external partner meetings (National Minority AIDS Council, National Alliance and State and Territorial AIDS Directors, National Association of People With HIV/AIDS).

Accomplishments

- ¶ Sphere was part of the highly successful RSR midyear data reporting – 89% of providers that were required to load client level data did so by the deadline.

National Cooperative Agreement

TA Partner

The SPHERE Institute
500 Airport Blvd, Suite 340
Burlingame, California 94010

Phone: 650-558-3980
Peggy O'Brien-Strain
mstrain@sphereinstitute.org
Web: www.sphereinstitute.org

HAB Project Officer

Brian Feit
301-443-3478
bfeit@hrsa.gov

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September 1, 2008 to
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