

# Quality: National Quality Center

Technical Assistance for the Ryan White HIV/AIDS Program



## Overview

The National Quality Center (NQC) provides training and technical assistance to Ryan White Program grantees and their constituents. In collaboration with the HIV/AIDS Bureau (HAB), NQC engages in activities that transfer knowledge, skills, and practical help to grantees concerning the development and implementation of quality management programs.

## Major Activities – Year 6 – 2009–2010

### Sharing

*Website:* The NQC Web site serves as the central repository for extensive quality-related resources.

*Quality LINK:* A networking database that connects individuals based on a defined quality improvement need.

*Documents and Publications:* Examples include Building Capacity of Statewide Quality Management Programs and Measuring Clinical Performance.

*Phone Consultation:* In response to quality-related questions.

### Training

*On-line Tutorials:* A series of on-line tutorials offered through the NQC's Quality Academy.

*National TA Conference Calls:* A range of topics are explored during the monthly TA calls on quality-related issues.

*Training of Trainers (TOT):* An intensive learning opportunity steeped in adult learning theory and quality concepts.

*Training of Quality Leaders (TQL):* Builds the individual capacity of quality managers and those who direct quality management programs to effectively lead and facilitate quality improvement activities.

*Regional trainings:* Focus on a geographic area and involve all Parts and may be designed to address specific issues within that region.

*Quality Management Fellowship:* Individualized and group learning activities, involvement in quality improvement projects, and individualized coaching by a quality improvement expert.

### Consulting

*Intensive on-site consultation:* Individualized TA to Ryan White Program grantees based on a specific need and defined objectives.

### Collaborative Learning

The Collaborative Learning Model brings groups of grantees together to learn from one another in a structured environment.

## National Cooperative Agreement

### TA Partner

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### Project Period

September 30, 2009 to

September 29, 2012



National Quality Center.  
Improving HIV care.