

## INTEGRATIVE HEALTH ANALYSIS (IHA)

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## LEAD AGENCY: PRC

### PARTNER AGENCY: LUTHERAN SOCIAL SERVICES

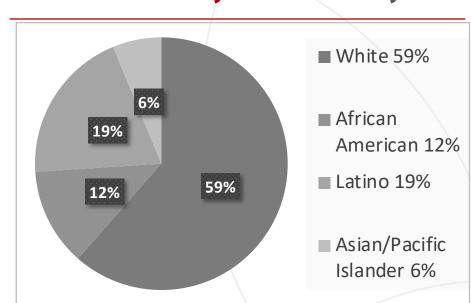
## Introduction

#### Geographic Landscape

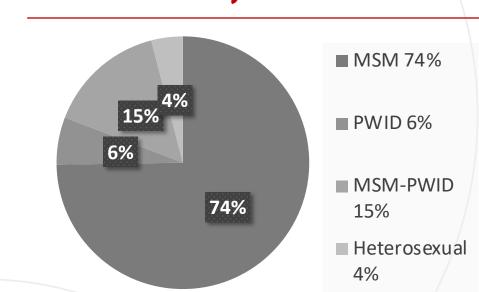
#### Brief description of local HIV epidemic

San Francisco is home to one of the largest populations of people living with HIV (PLWH) in the United States. Most service centers are focused on the Mid-Market/Tenderloin neighborhood where approximately 16,000 PLWH reside.

#### **HIV Prevalence by Race/Ethnicity**







74% Viral suppression 33%

2.5%

homeless or unstably housed

unemployed or underemployed

#### The Challenge

San Francisco has become infamous for its homeless population and its extreme unaffordability. 14% of people with new HIV diagnoses in San Francisco are homeless and just 32% are virally suppressed. Many people experiencing homelessness also struggle with substance use and mental health issues.

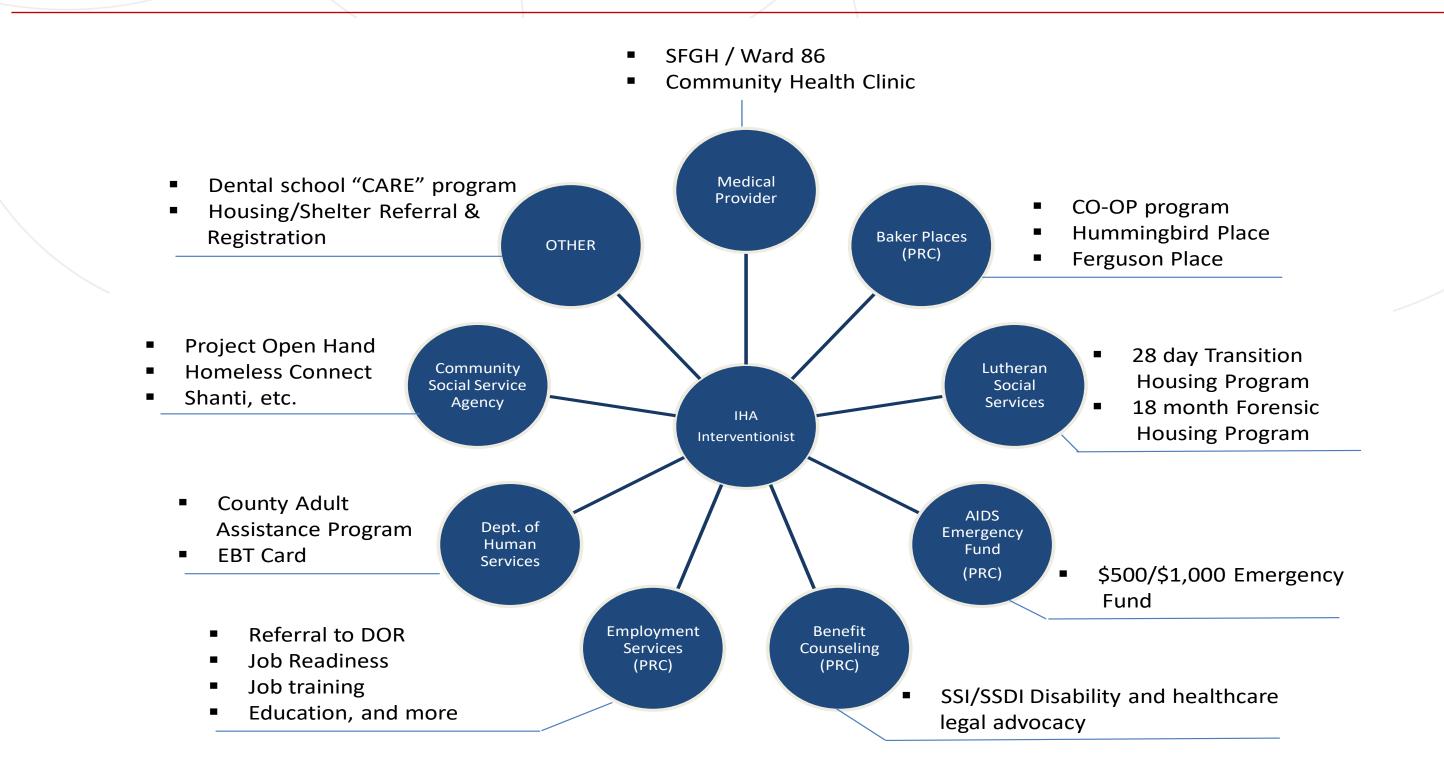
#### Key Partnerships



#### Focus population

- PLWH
- Uninsured/Underinsured
- Unemployed/Underemployed
- Homeless/Unstably Housed

## The Program Model



## **Lessons Learned**

## Engage Clients at the Start We created an activity checklist that keeps clients engaged beyond baseline with activities they care about.

Focus Scope of Services

We narrowed the scope of services to focus on client-centered housing interventions that prevent homelessness.

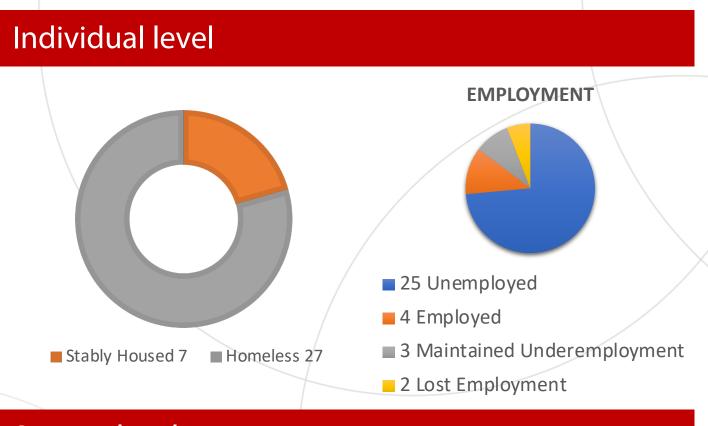
Partnership Development

We created a systematic referral process and refocused outreach efforts to clients who would benefit most from our intervention.

## **Key Innovation**

PRC provides *in-house* Employment and Benefits Counseling services that offer a rich array of wrap-around supports to improve the lives of PLWH. By integrating these on-site services with our critical Housing Intervention model, the IHA program provides a unique set of supports to prevent homelessness for our most vulnerable clients.

# Preliminary Outcomes



#### System level

PRC is just minutes from the entrance of the Tenderloin District where many of our clients reside. Having one centralized location where clients can access emergency grants to prevent homelessness, receive employment services and engage with attorneys on SSI/SSDI disability related advocacy allows for clients to receive resources under one roof. Our integrated services center also allows staff to provide up to the minute coordination of care, quickly cross-refer clients for necessary services, and communicate directly and in person to problem solve issues for our clients.

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