

Selecting Performance Measures for Ryan White HIV/AIDS Program Service Categories: Policy Clarification Notice 15-02 Requirements for Performance Measures

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Learning Objectives

At the conclusion of this activity, the participant will be able to:

- 1. Understand the importance of selecting performance measures that correspond with the funded services**
- 2. Understand how performance measure data collection/monitoring may be used to both monitor and improve patient care, health outcomes, and patient satisfaction**
- 3. Identify appropriate performance measures for funded Ryan White HIV/AIDS services**
- 4. Understand how the HIVQM module supports performance measurement**



Obtaining CME/CE Credit

If you would like to receive continuing education credit for this activity, please visit:

<http://ryanwhite.cds.pesgce.com>



Health Resources and Services Administration (HRSA) Overview

- Supports more than 90 programs that provide health care to people who are geographically isolated, economically or medically vulnerable through grants and cooperative agreements to more than 3,000 awardees, including community and faith-based organizations, colleges and universities, hospitals, state, local, and tribal governments, and private entities

- Every year, HRSA programs serve tens of millions of people, including people living with HIV/AIDS, pregnant women, mothers and their families, and those otherwise unable to access quality health care



HRSA's HIV/AIDS Bureau (HRSA HAB)

Vision

Optimal HIV/AIDS care and treatment for all.

Mission

Provide leadership and resources to assure access to and retention in high quality, integrated care, and treatment services for vulnerable people living with HIV/AIDS and their families.



HRSA's Ryan White HIV/AIDS Program (RWHAP)

- **Provides comprehensive system of HIV primary medical care, medications, and essential support services for low-income people living with HIV**
 - More than half of people living with diagnosed HIV in the United States – more than 550,000 people – receive care through the Ryan White HIV/AIDS Program
- **Funds grants to states, cities/counties, and local community based organizations**
 - Recipients determine service delivery and funding priorities based on local needs and planning process
- **Payor of last resort statutory provision: RWHAP funds may not be used for services if another state or federal payer is available**
- **84.9% of Ryan White HIV/AIDS Program clients were virally suppressed in 2016, exceeding national average of 60%**



Source: HRSA. Ryan White HIV/AIDS Program Annual Client-Level Data Report 2016; CDC. HIV Surveillance Supplemental Report 2016;21(No. 4)

HRSA HIV/AIDS Bureau: **Meet the Staff**

Division of Policy and Data's Clinical and Quality Branch (CQB):

- Marlene Matosky - Branch Chief
- Shanna Dell
- Katrina Jackson
- Amelia Khalil
- Chepkorir Maritim
- Chris Redwood

Division of State HIV/AIDS Programs:

- Susan Robilotto



Ryan White HIV/AIDS Program Treatment Modernization Act of 2006

Title XXVI of the Public Health Service (PHS) Act (Public Law 109-415, December 19, 2006)

All Ryan White HIV/AIDS Program (RWHAP) recipients are required to establish *clinical quality management programs* to:

- **Measure:** Assess the extent to which HIV health services are consistent with the most recent Public Health Service guidelines for the treatment of HIV disease and related opportunistic infections
- **Improvement:** Develop strategies for ensuring that such services are consistent with the guidelines for improvement in the access to and quality of HIV services



Clinical Quality Management Policy Clarification Notice 15-02

The purpose of this policy clarification notice (PCN) is to define the Health Resources and Services Administration (HRSA) Ryan White HIV/AIDS Program (RWHAP) expectations for clinical quality management (CQM) programs.

<https://hab.hrsa.gov/program-grants-management/policy-notices-and-program-letters>



PCN 15-02 Scope of Coverage

- **Ryan White HIV/AIDS Program Parts**
 - Part A
 - Part B
 - Part C
 - Part D

- **Recipients and Subrecipients**



What is Performance Measurement?

- **Performance measurement is the process of collecting, analyzing and/or reporting data regarding:**
 - Patient care
 - Health outcomes
 - Patient satisfaction



What is Performance Measurement? *(Continued)*

- **Use of data to determine progress toward meeting defined objectives**
- **Reflect professional guidelines and standards**
 - Example: Department of Health and Human Services HIV treatment guidelines, local standards of care and service standards



Why is Performance Measurement Important?

- **Monitor the quality of care and services provided/funded**
- **Defining and identifying possible causes of system problems and gaps in care/services**
- **Making changes necessary to ensure that a larger proportion of clients receives appropriate and effective services**
- **Identify if services provide are meeting the needs of the clients you serve**



How Does Performance Measurement Affect Care?

- **Assist staff in identifying**
 - Gaps in care and services
 - If services are effective and addressing client needs
 - Potential quality improvement projects



What Does PCN 15-02 State about Performance Measurement?

Updated requirements per PCN 15-02:

Percent of RWHAP eligible clients receiving at least one unit of service for a RWHAP-funded service category	Minimum number of performance measures
$\geq 50\%$	2
$> 15\%$ to $< 50\%$	1
$\leq 15\%$	0



What Does PCN 15-02 State about Performance Measurement? (Continued)

- **Strongly encourages including HRSA HIV/AIDS Bureau core measures**

- **Measures should be selected that best assess the services that are funded**

What Does PCN 15-02 State about Performance Measurement? *(Continued)*

- **Frequency:** Regularly collect and analyze performance measure data, which would occur more frequently than data collection for reporting quarterly at a minimum
- **Analysis:** Collect and analyze performance measure data that allows for inspection and improvement of health disparities across different target populations



Components of a Performance Measure

- Eligible Population
- Numerator
- Denominator

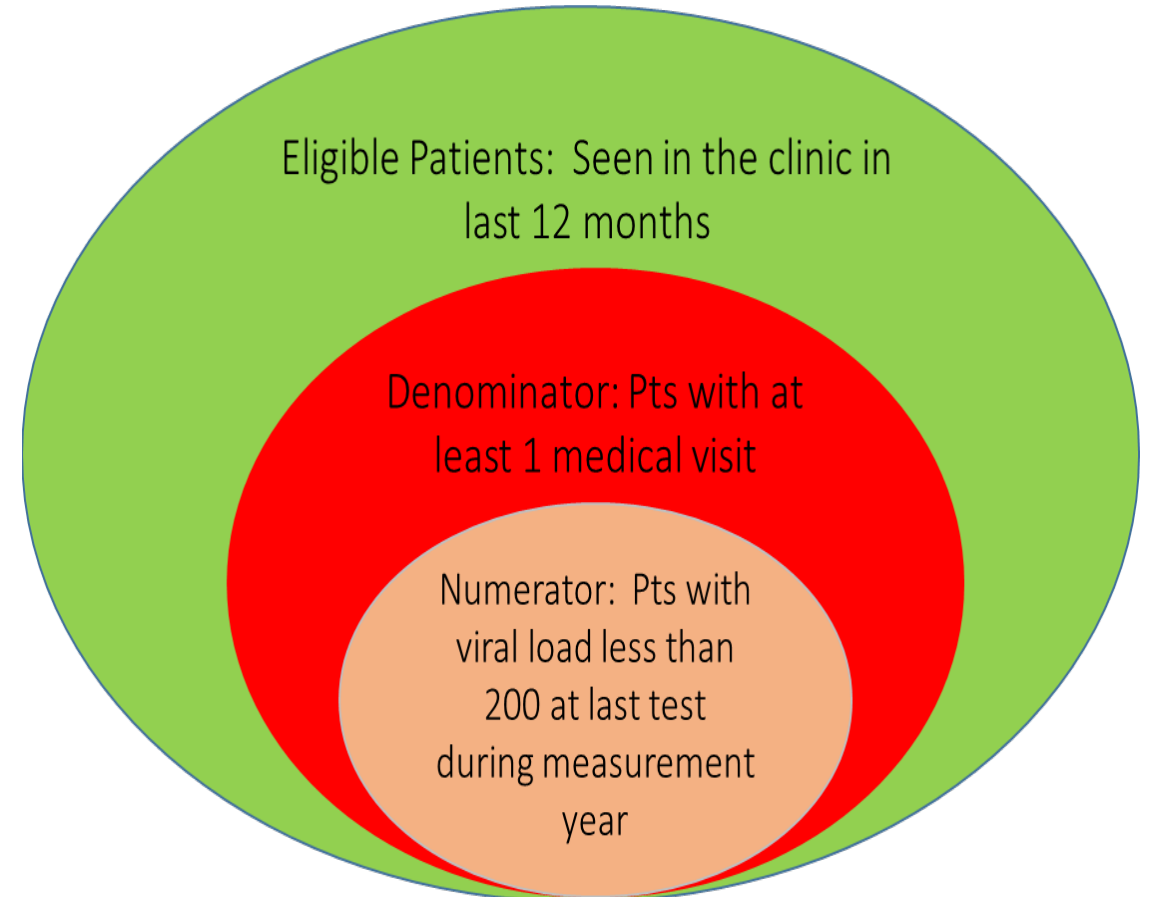
Example:

Eligible Patients = 100

Denominator = 100

Numerator = 75

Performance = $75/100$ (75%)



Selecting Measures and Building a Portfolio

Are the measures:

- Reflective of the services provided/funded?
- Reflective of the epidemic in jurisdiction?
- Too many?
- Identifying areas for improvement?
- Included in the clinical quality management plan?



HRSA HIV/AIDS Bureau (HAB) Performance Measures

- HIV Viral Suppression
- Prescription of HIV Antiretroviral Therapy
- HIV Medical Visit Frequency
- Gap in HIV Medical Visits
- PCP Prophylaxis

<https://hab.hrsa.gov/clinical-quality-management/performance-measure-portfolio>



HRSA HAB Performance Measures Webpage

https://hab.hrsa.gov/clinical-quality-management/performance-measure-portfolio

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Performance Measure Portfolio

The HIV/AIDS Bureau established a revised performance measure portfolio in November 2013. This revised portfolio focuses on critical areas of HIV care and treatment, and aligns with milestones along the HIV care continuum. The revisions include:

- Identifying core performance measures that are most critical to the care and treatment of people living with HIV
- Combining performance measures to address people of all ages living with HIV
- Promoting relevant performance measures used in other federal programs
- Archiving performance measures that are no longer consistent with U.S. Department of Health and Human Services guidelines or applicable to the general population

The HIV/AIDS Bureau encourages Ryan White HIV/AIDS Program recipients to use the revised performance measures, including the core performance measures. The core performance measures completed the rigorous [National Quality Forum infectious disease endorsement process](#).

Given the emphasis on using performance measures to improve health of people living with HIV, recipients may trend performance measure data over time and analyze the data for disparities in care. Disparity analyses may include review data for difference in performance in gender, race/ethnicity, age, insurance status, HIV risk, and others.

Related Resources

- [HRSA Clinical Care Resources](#)
- [HHS Clinical Guidelines](#)
- [National Quality Center](#)
- [TARGET Center Resources](#)
- [Clinical Quality Management](#)
- [Special Projects of National Significance](#)
- [National HIV/AIDS Strategy](#)
- [HIV Care Continuum](#)
- [Evolving Health Care Landscape](#)
- [Policy and Technical Assistance Webinars](#)



HRSA HAB Performance Measures Webpage

Category	Downloads
Frequently Asked Questions: <ul style="list-style-type: none"> • General Information • Revised Portfolio • Children • Oral Health • ADAP • System • Adolescent/Adult 	General FAQ (PDF – 44 KB) Revised Measures FAQ (PDF – 194 KB) Children FAQ (PDF – 66 KB) Oral Health FAQ (PDF – 38 KB) ADAP FAQ (PDF – 55 KB) System FAQ (PDF – 51 KB) Adolescent/Adult FAQ (PDF – 175 KB)
Core: <ul style="list-style-type: none"> • HIV Viral Suppression • Prescription of HIV Antiretroviral Therapy • HIV Medical Visit Frequency • Gap in HIV Medical Visits • PCP Prophylaxis 	Core Measures (PDF – 193 KB)
All Ages: <ul style="list-style-type: none"> • HIV Drug Resistance Testing Before Initiation of Therapy • Influenza Immunization • Lipid Screening • Tuberculosis Screening 	All Ages Measures (PDF – 244 KB)
Adolescent/Adult: <ul style="list-style-type: none"> • Cervical Cancer Screening 	Adolescent and Adult Measures (PDF – 135 KB)





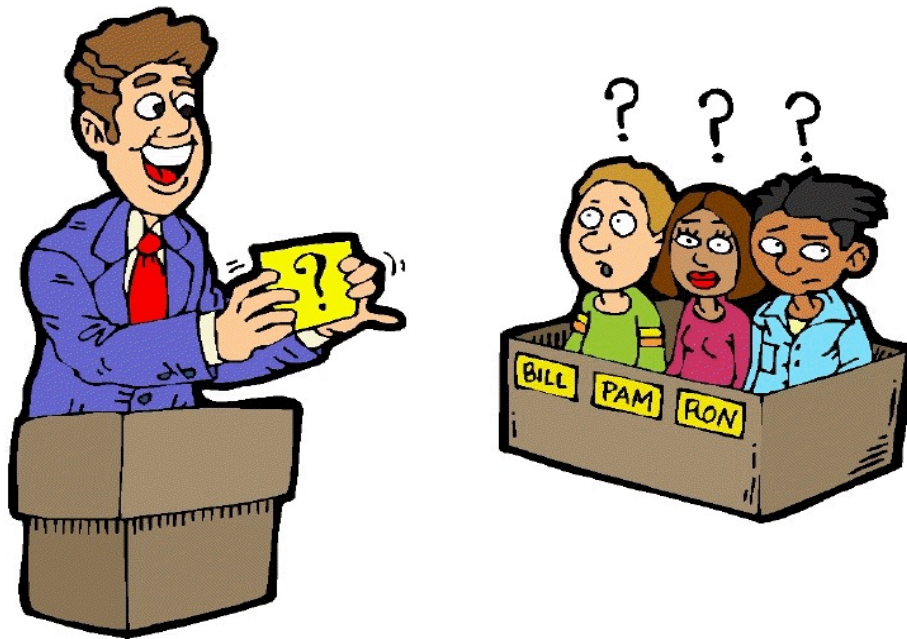
Potential Performance Measures for Services

- **Medical Transportation**
 - Retention In Care
- **Medical Nutrition Therapy**
 - Improved Appetite
 - Care Plan (development, update and completion)
- **Outpatient Ambulatory Health Services**
 - Viral Suppression
 - Medical Visit Frequency
 - Gap in HIV Medical Visits
 - Prescription of ART
 - Linkage to Care



Game Time!

Let's play the "New Match Game"



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Questions?



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