

The logo features a large, stylized red graphic element on the left side, resembling a thick 'L' shape. The year '2018' is written vertically in light blue text within the vertical bar of this graphic. To the right of the graphic, the word 'NATIONAL' is written in light blue, uppercase letters. Below 'NATIONAL', the name 'RYAN WHITE' is written in large, bold, white, uppercase letters. Underneath 'RYAN WHITE', the text 'CONFERENCE ON HIV CARE & TREATMENT' is written in light blue, uppercase letters. The entire logo is set against a dark blue background with a vertical red bar on the far left and a horizontal red bar at the bottom.

2018 NATIONAL
RYAN WHITE
CONFERENCE ON HIV CARE & TREATMENT

Community Based Dental Partnership Program

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Disclosures

Presenter(s) has no financial interest to disclose.

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Partners

Subrecipient

- * **Harlem United**

Clinical Partners (unfunded)

- * Project S.T.A.Y. (NYPH ID Services to Assist Youth)
- * ArchCare (formerly Dominican Sisters)

Educational & Training Collaborators

- * Columbia AEGD Program
- * Columbia Dental Public Health Program
- * Northeast/Caribbean AIDS Education & Training Center (AETC)
- * NYSDOH AIDS Institute
- * NY County Dental Society
- * NY State Dental Association
- * NY Academy of Dentistry



Welcome to Our Work

Overview plan

Goals & Principles

Our:

- Partners & Clients
- History & Mission
- Innovative Strategies
- Performance
- Best Practices

Reflections

The Clients We Serve

“The target populations are people in Harlem and the South Bronx with, or at high risk for, HIV/AIDS who are hard-to-reach for healthcare systems because of their **complex social, economic, health, and environmental co-morbidities**.

At HU and DS, these populations include those who are “triple diagnosed” with HIV, substance abuse, and mental illness; the homeless and those in transient and protective housing; and those who engage in high risk sexual and drug behaviors.”

Reflections

Our Mission

“Our clients lead complex lives affected not only by HIV/AIDS but also by medical, psychological, social, substance-use, and behavioral co-morbidities. They are among the most challenging, yet rewarding, “patients” that dentists may treat in their careers.

Thus, **our program –at its best - addresses issues of understanding, culture, interpersonal relationships, and comprehensiveness of dental care in its broadest sense** while also providing care and teaching technical aspects of dental treatment.”

Goals & Principles

Service: Increase access to oral health care for PLWHA in our service area of Harlem & South Bronx

Training: Train AEGD & DPH dental postdoctoral trainees to deliver HIV/AIDS dental care in the community at Harlem United

Define Care: Provide a comprehensive range of quality dental services

Delivery System: Manage a coordinated system of care for PLWHA across the lifespan

CBDPP Iterations

CBDPP Awards

2002-2007

Primary Oral Health Care for PLWHA in Harlem: A Modified Service Learning Project

2008-2012

Dental Care for Hard-to-Reach HIV Populations in NY City

2013-2018

Dental Care for Hard-to-Reach HIV/AIDS Populations in Harlem and South Bronx

2018–2023

Ongoing and Updated Dental Training and Service for HIV/AIDS Populations

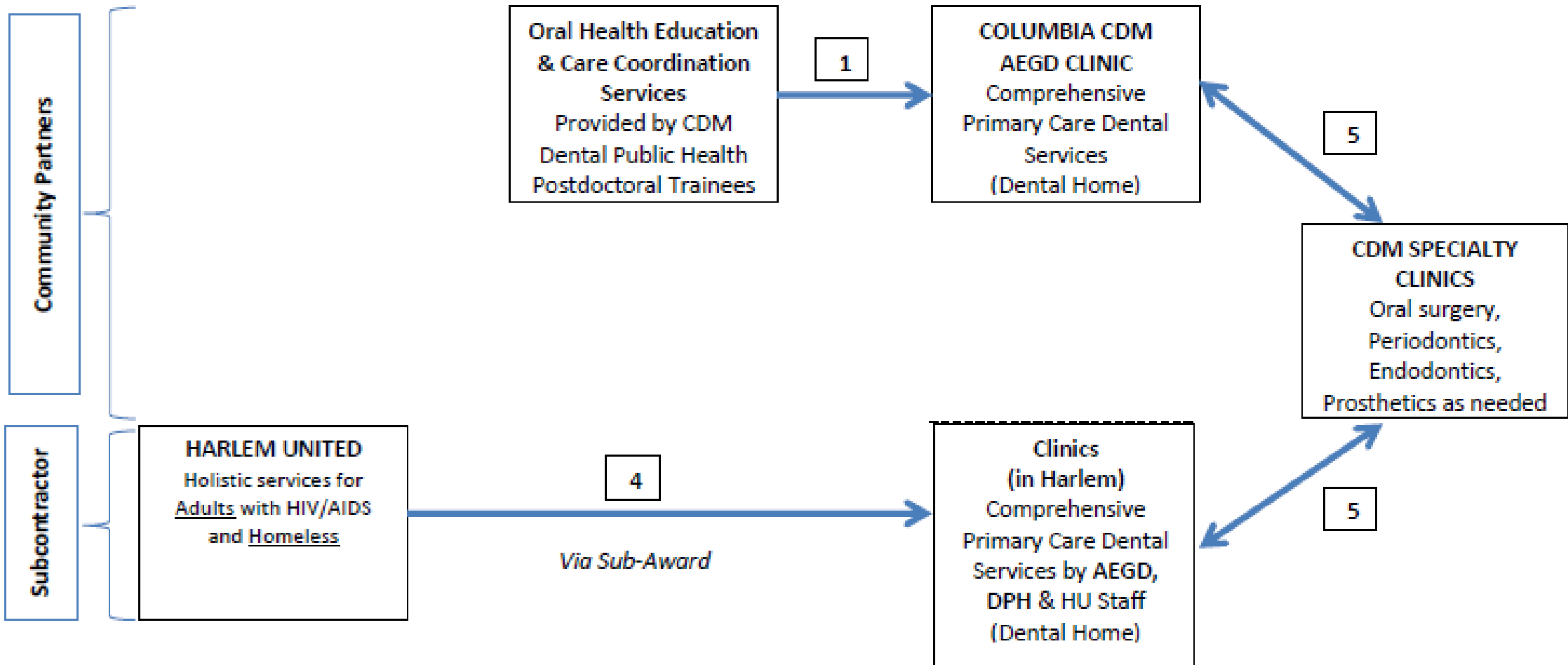
CBDPP Iterations

“Challenge list” for 2018 Cycle

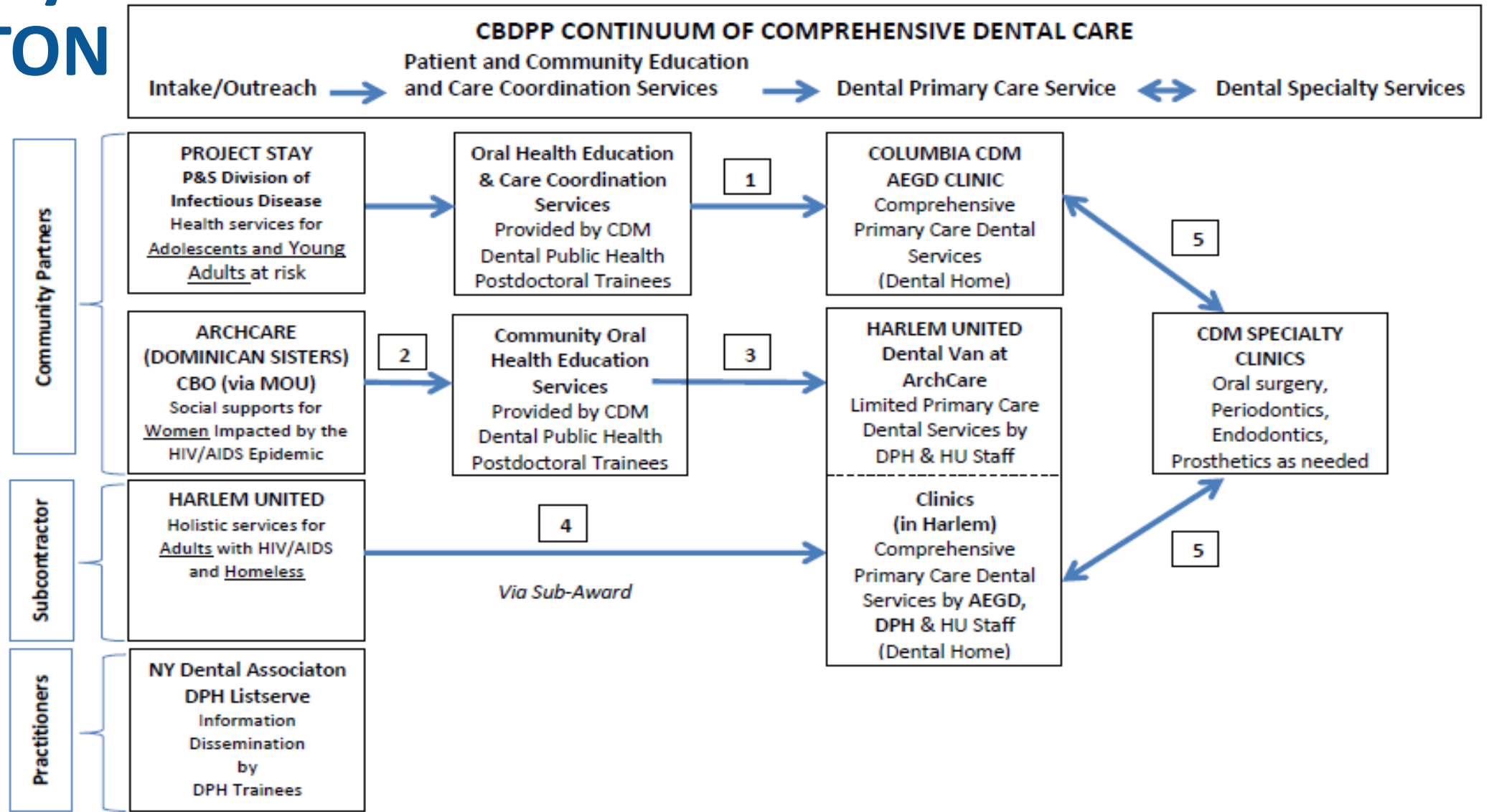
- Expansion of HIV infection among specific subgroups
- Significant challenges in accessing comprehensive quality dental care
- Forces of poverty and immigration confront our population
- Training for our students, faculty, and area practitioners
- Support for our primary community partner as it confronts systems-change

CBDPP PRIMARY DENTAL CARE PRIOR TO 2013

Intake/Outreach → Patient and Community Education and Care Coordination Services → Dental Primary Care Service ↔ Dental Specialty Services

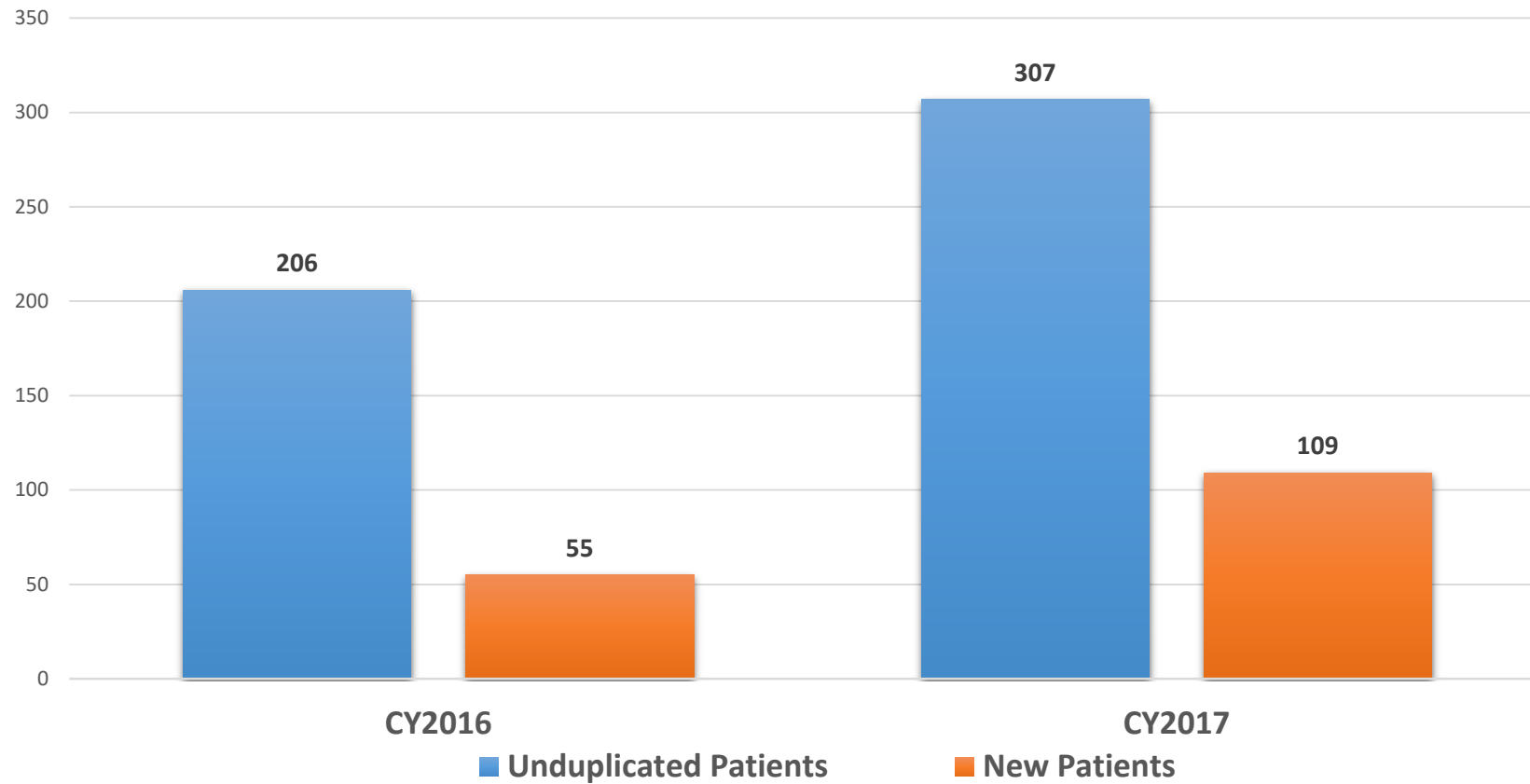


Delivery System INNOVATION

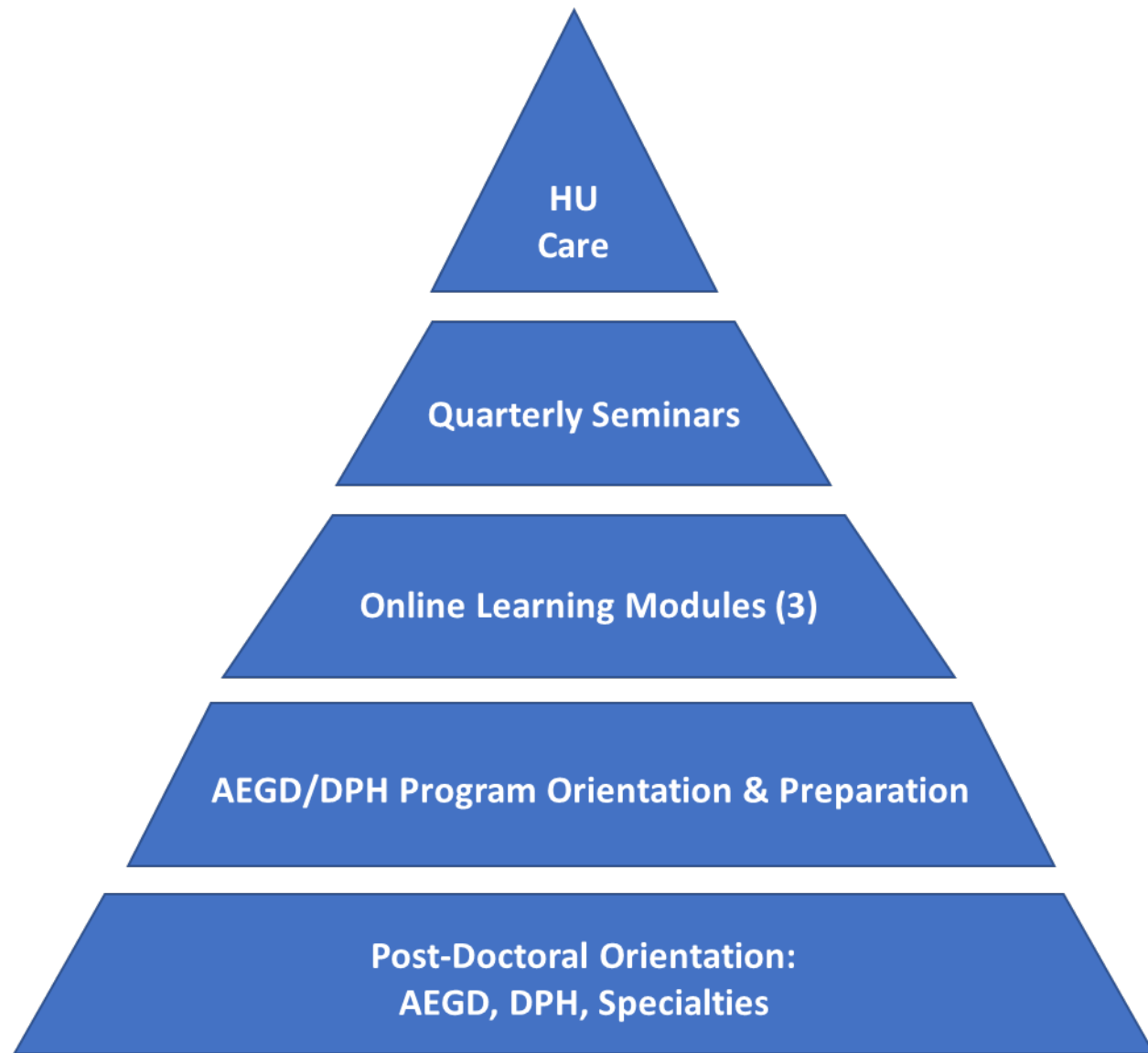


Performance

Clinic Performance Outcomes



T raining AEGD/DPH INNOVATION



Engaging Dental Students

DDS-MPH Scholars Program

- Select scholars engaged in clinical care during “MPH break year”

Community “Selective Program”

- Clinical and FQHC management observations at Harlem United

Population-based Peer Advocacy Training at ArchCare

- Oral health messaging and train-the-trainers leadership program

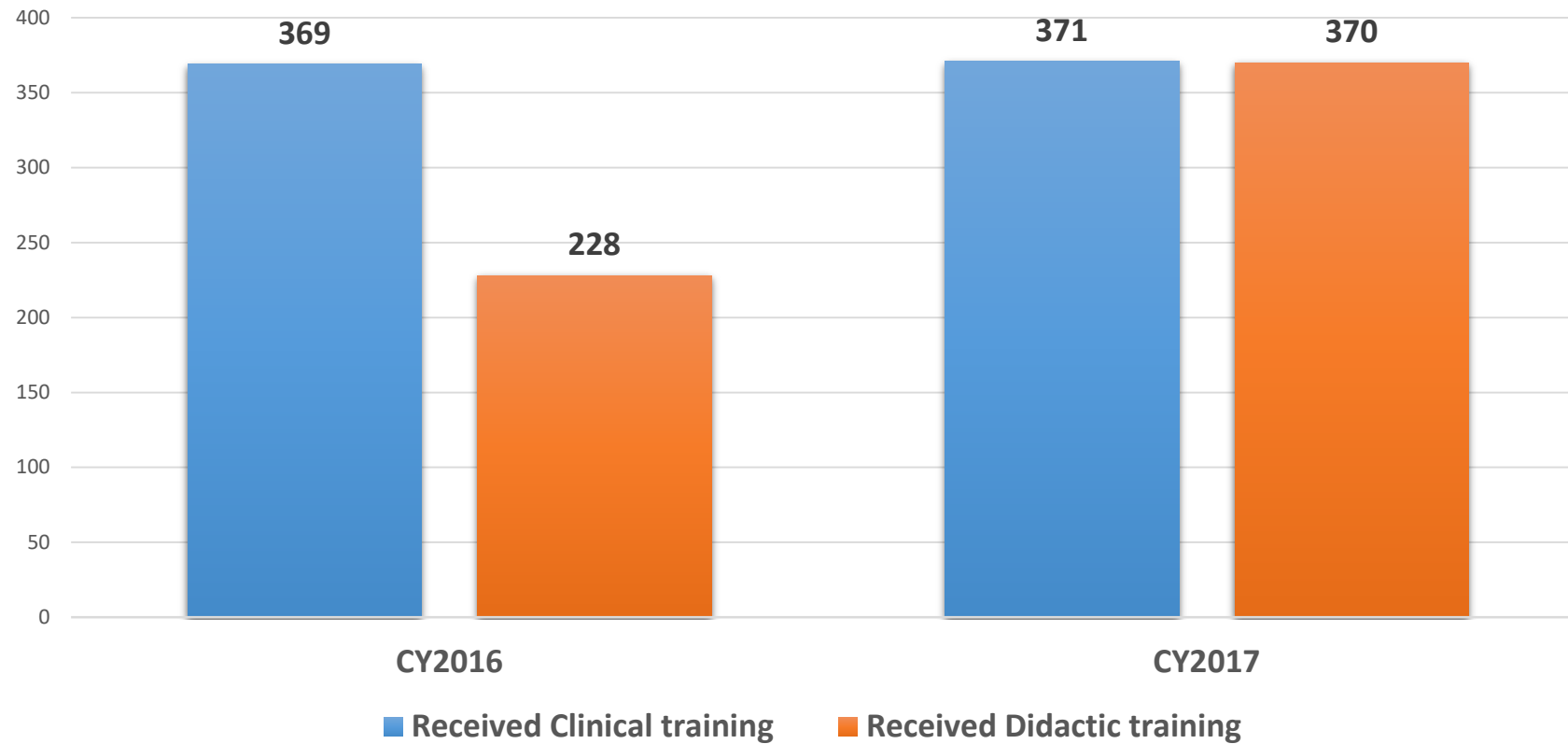
Summer Enrichment Programs

- Dental fear & anxiety
- Oral health literacy
- Smoking and alcohol

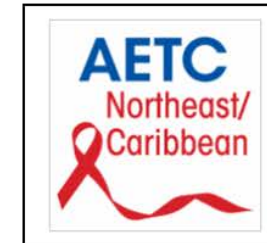


Performance

Training Outcomes



Best Practices: Awareness of Resources



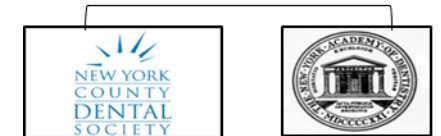
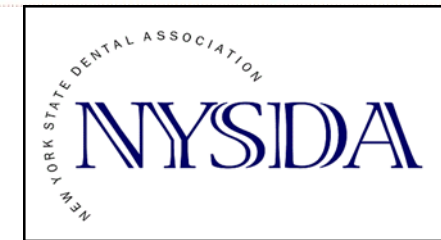
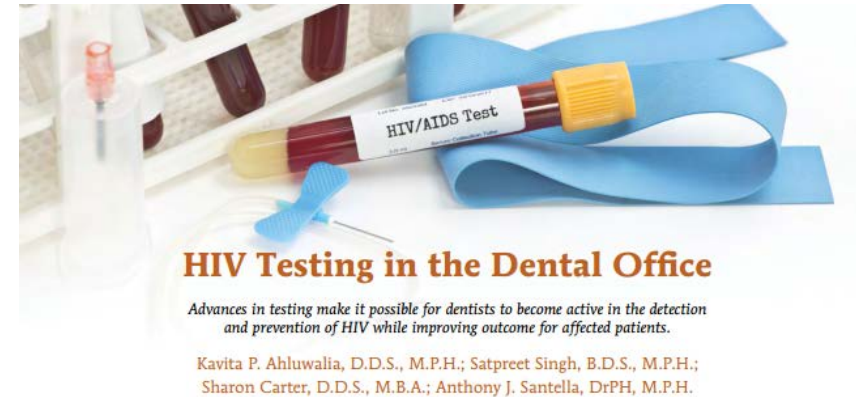
T raining DPH to Disseminate Information

Goal: Prepare and disseminate information on dental care of PLWHA to rank-and-file practitioners

Training: Teach DPH trainees to communicate with private sector practitioners

Product: Print and web-ready articles written to attract and engage private practitioners

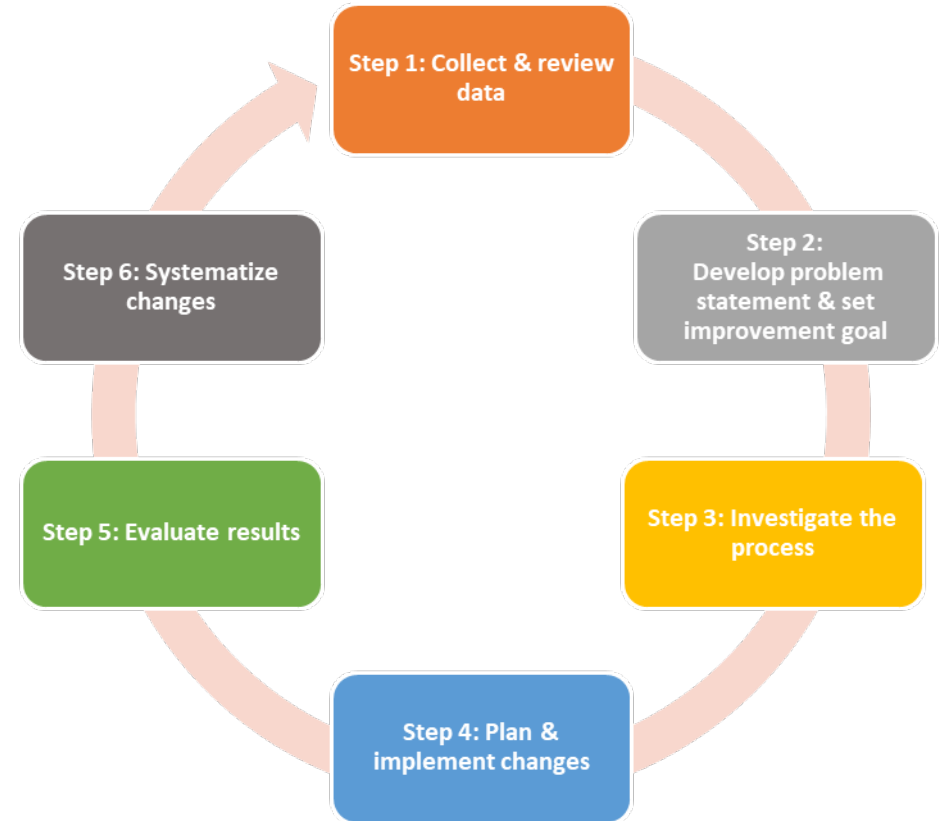
Dissemination: Primarily through New York State Dental Association and national Dental Public Health Listserve



Quality Management

CQI Current Initiative

- **Objective:** Complete treatment plans within six months of examination
- **Goal:** 70% of clients
- **Barriers:**
 - No-shows
 - Lack of follow up with no-shows
 - Limited provider availability
- **Action items:**
 - Front desk follow-up calls day of missed service
 - Notify front desk of clients with incomplete treatment plans
 - Ensure that clients receive pre-visit reminder calls



Alignment with NHAS

NHAS Goals

1. Reduce # people who acquire HIV
2. Increase access to care/
 - Optimize health outcomes for PLWHA
3. Reduce HIV-related health disparities

People

CBDPP University Team

- Burton Edelstein DDS MPH, Project Director
- Carol Kunzel PhD, Project Co-Director & Service Lead for Harlem United
- Emily Byington MSW, Program Coordinator & Reporting Lead
- Kavita Ahluwlia DDS MPH, Service Lead for ArchCare, Director DPH Postdoctoral Program
- Hosam Alrqiq DDS MPH, Service Lead for Project S.T.A.Y., DPH Program Faculty
- Christie Custodio-Lumsden PhD, Training and Affiliate Lead

Harlem United Sub-recipient Team

- Tamisha McPherson MPA, Harlem United Chief Program Officer
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- Liza Kasmara EdM, Harlem United Senior Director Systems, Quality Improvement, Research and Evaluation
- Alfonse Sidhom DDS, Harlem United Staff Dentist

THANK **Y**OU!

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